

May 19, 2020 (updated Nov 2, 2020)

Family Practice Medical Clinic

Please be advised that we have a COVID – 19 Pandemic Health and Safety Plan in this clinic.

Patients to be seen are by appointment only. Appointments could be made by our Medical Office Assistants (MOA) only as per doctor's approval for each specific appointment. Patients are expected to discuss his/her specific situations/needs with their doctor on the phone then a decision about the need for physical "in person" appointment will be made accordingly. Currently, our MOAs can make physical appointments only as per doctors' approval.

Although we try to implement a policy of an "empty waiting room", some patients are allowed to sit in the waiting area. This is for special situations only (handicap patients, patients brought in by Handydart, etc).

If you have an appointment to see your FP, please be advised that:

- You are expected to wear a mask.
- Please report to the front desk to announce your arrival (preferably on the phone from your car). If you choose to come inside, 6 feet physical distancing is advised.
- When you arrive, please wait outside of the clinic (in your car) if your FP is not available yet.
- Our MOA will call you on your cell phone once an examination room is available for you.
- Hand sanitizer is available in the waiting room and in each exam room.

According to current recommendations, physical appointments are advised to be limited to physical examination only (with all other medical information not requiring a direct physical exam to be discussed on the phone before the actual appointment) in order to minimize the physical exposure time (minimize possible risks associated with closer contact).

Thank you for your cooperation.